



1301 Marina Village Parkway
 Suite 105
 Alameda CA 94501
 Tel. No: 1-510-337-6600 ext 2 then 3
 Fax No: 1-510-337-6614
Repair@clearcom.com

**CC Headsets
 REPAIR INFORMATION FORM (RIF)**

RA #:

Repeat Repair:

YES

NO

Note: Please provide the previous RA number if unit (s) was recently repaired.

Previous RA #:

Warranty Repair:

YES

NO

If Yes, please provide:

Ext Warranty Purchased from:

P.O. Number:

Order Number:

Extended Warranty #:

Software Version:

Frequency (wireless products):

NOTE: Products covered by Factory Warranty are repaired Free-Of-Charge (FOC).

Eligible Products are: CC-26, CC-27, CC-40, CC-60, CC-95#, CC-260#, CC-300, CC-400

Item	Model Num (1 per line)	Serial Number	Problem Description	Warranty (Y or N)?
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
Quantity to be Returned:	0	Repair Charge (per Item):	\$107.00	Total Due*:
			\$0.00	

Method of Payment for non-warranty repairs:

Purchase Order #:

Please call us with Credit Card details at 1-510-337-6600

Return Shipping Information:

UPS

Account Number:

FedEx

Other

NOTE: We no longer accept credit card information via email or fax.

* **Total Due** is payable at the time you return the headsets to the factory for repair. Items returned without payment will be repaired and Customer will be charged. Items verified as still covered by Standard Limited Warranty will be deducted from the total. Please verify the Quantity to be Returned is correct.

Repair of CC-95 and CC-260 headsets is no longer available. A limited number of NEW CC-95 and CC-260 headsets are available for exchange at \$125 and \$150 respectively while supplies last. Contact repair@clearcom.com for more information.

Please Note:

- 1) Electronic repair excludes cables and housing.
- 2) Some items may be beyond repair and returned to customer without repair at no charge.
- 3) Repair Charge includes return shipping (UPS Ground) to US locations. International shipping, expedited shipping, customs, taxes, duties are the responsibility of the customer.
- 4) All completed repairs come with a six-month warranty on the parts and labor.