

EXTENDED WARRANTY PROGRAM

Customers know...**The show must go on** - - - and so must the intercom! With that mission-critical need in mind, you can choose to extend the warranty on your Clear-Com products for continuous protection.

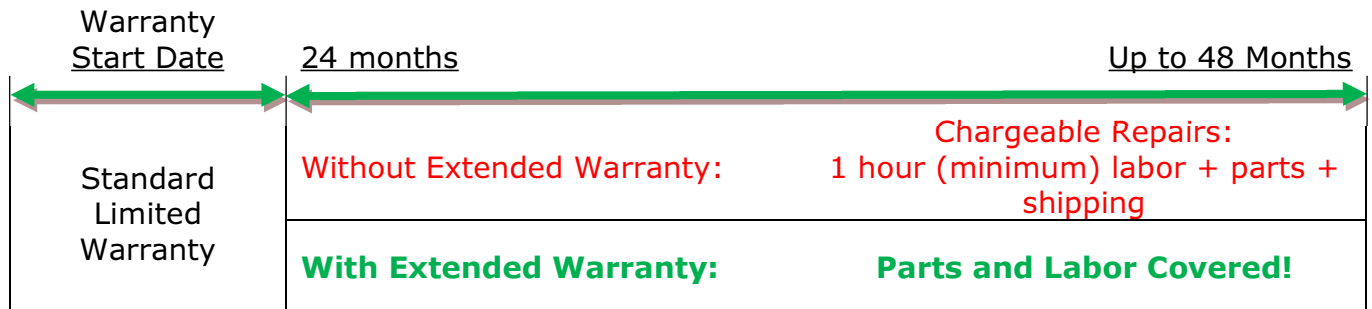
The Clear-Com Standard Limited Warranty on most new products is 24 months⁽¹⁾. Now you can purchase a 12- or 24-month extension for a total of up to 48 months from the initial warranty start date.

The Extended Warranty Program provides return-to-factory repair, including parts and labor, for eligible Clear-Com products. All you pay is shipping to and from our repair center⁽²⁾.



Program Overview

Clear-Com's Extended Warranty Program is an agreement between Clear-Com and you, our Customer, to provide free parts and labor for covered repairs during the term of the extended warranty⁽³⁾. Once you purchase an Extended Warranty and submit the Warranty Registration form, Clear-Com does the rest!⁽⁴⁾



Current Clear-Com products are eligible for Extended Warranty except the following:

- Headsets and Handsets
- WBS Analog Wireless products
- Cables, Accessories, and Other Consumables

Signing up is easy!

You can enroll during or after the Standard Factory Warranty period for all eligible products.

- Contact SalesSupportUS@Clearcom.com to prepare a contract number.
- Download and complete the Warranty Registration form:
www.clearcom.com/userfiles/file/Clear-Com_Product-Warranty-Registration-Form.pdf
- You will receive an Extended Warranty Program Acknowledgement to keep on file.
- Note: Only the serial numbers that are registered will qualify for extended warranty coverage.

If you ever need to use your Extended Warranty contract

Repairing a product covered under the Extended Warranty Program could not be easier:

- Follow the Repair Authorization (RA) process to request an RA number.
 - Customers in N. and S. America and Asia-Pacific should contact Support@clearcom.com.
 - Customers in Europe, Middle East and Africa should contact TechnicalSupportEMEA@clearcom.com.
- Please provide the Warranty contract number and product serial number.
- Clear-Com will issue an RA number upon verification of contract.
- The Customer ships the product to Clear-Com for repair, including the RA number for reference.
- The product will be repaired and returned to the Customer ASAP⁽⁵⁾.

Questions?

Please contact:

- Your Clear-Com Regional Sales Manager
 - See www.clearcom.com/contact/sales-contacts
- Customer Services:
 - For North and South America, Asia and Pacific Rim:
 - US Office: +1-1-510-337-6600
 - SalesSupportUS@clearcom.com
 - For Europe, Middle East, and Africa regions
 - UK Office: +44 1 223 815 000
 - SalesSupportEMEA@clearcom.com

⁽¹⁾ Product warranties range from 90 days to three years. Visit www.clearcom.com/support/warranty-and-support-policies for product warranty periods.

⁽²⁾ Expedited shipping (E.g. Next-Day Air, Overnight, etc.), insurance, customs and duties, and other shipping charges are the responsibility of the Customer.

⁽³⁾ Misuse, normal wear-and-tear, and use other than to Clear-Com's specifications are not covered.

⁽⁴⁾ See www.clearcom.com/userfiles/file/Clear-Com-EW-Terms-and-Conditions.pdf for program details.

⁽⁵⁾ Repair target is 3 working days, subject to parts availability.