Release Notes

LQ Series
V4.0.19.2
RELEASE NOTES

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AN HME COMPANY

CONTENTS

1   Introduction

1.1   Scope

This document describes the release of the LQ product family

1.2   v4.0.19.2

- Adding IP Telephony SIP and Agent-IC support
- Linking with HelixNet 4.0
- Make CCM for LQ and HelixNet similar

1.3   v3.0.30

Bugs fixed:

30326	LQ 4-wire port data pin configuration is not retained on power cycle / LQ not lighting up MVX indicator
28777	Unable to use LAN/WAN Routed Network linking option
27864	LQ units stuck in acquiring IP address loop and device unreachable

1.4   v3.0.27

1.5   v2.0.38

Bugs fixed:

	Wrapping of text in assignment page
	Improved stability when changing between networks (symptom, corrupted pages)
	Improved resized pages when zoomed

1.6   v1.0.37

Bugs fixed:

	Garbled/missing audio under certain network conditions.

2   Part Number Reference

2.1   Firmware

Part No	Description	File Type	Production Rev	Dev Issue	Last updated in Release
784G004	LS Series Software	Ext3.gz	4.0.19.2	B	4.0.19.2

2.2   Documentation

Part No	Description	Production Rev	Doc Issue	Last updated in Release
399G228	LQ Series Quick Start Guide	A	A	4.0.19.2
399G227	LQ Series User Guide	A	A	4.0.19.2
399G247	LQ Series Release Notes	A	A	4.0.19.2

3   Known Issues

This section details those issues that contradict the relevant manuals included in this release. These issues have not been resolved and are listed here to help you use the system more effectively.

31605	CCM keeps claiming "user not found" even though SIP account in server was defined
	    Info: SIP Registration does not automatically retry on Unauthorized response.
	    Workaround: Manually change any parameter in CCM will start registration again.

32885	Interrupted calls are not timing out.
	    Info: LQ CCM will show calls as active until hung-up. If the call is interrupted without a proper hang up, it does not time out.
	    Workaround: Manually hang up calls.

33833	Unable to use onsip.com account that happened to contain . (dot).
33965	LQ-2W RMK Mic on two ports. Info: Each pair of 2W ports on LQ are sharing the same power circuit. RMK propagating on 2W is effectively turning power off then back on. On LQ that affects two 2W ports at a time.
34872	Linking fails with red ports when changing Link-Group Workaround: Reboot the LQ that just moved from one Link-Group to the other.
35500	Beep prompts for EHX passcodes for LQ-SIP missing
35896	LQ allows same User to log into different devices at the same time Info: If the same credentials are used for two connections on different LQs, only one will be shown in CCM and only one will receive audio despite both properly connecting.
36017	Vonage SIP server hostname does not work with LQ but its IP address does
36102	Can't setup LQ to use a domain name for Agent-IC

36112	SIP registration unclear when Auth username different than username
	    Info: CCM does not provide Auth Name and User Name separately
	    Workaround: Enter Username#AuthUsername in CCM SIP User box

36532	If the IVC32 settings are changed after the LQ the LQ needs to be manually forced to reconnect
36692 36714 36715 36691	CCM: iPad in Portrait mode is not displaying correctly Info: landscape mode is acceptable.