Gen-IC™

Cloud Intercom

Intercom in the Cloud

Gen-IC Trial
Quick Start Guide

Clear-Com®
AN HME COMPANY

Clear-Com Gen-IC Trial Guide

This document describes how to quickly and easily register as a new user, and log in to the Clear-Com®
Gen-IC™ trial version. It covers the following:

- Registering and Logging in to SkyPort

- Creating a Gen-IC instance

- Downloading Station-IC or Agent-IC

- Connecting Station-IC or Agent-IC

Note: Your trial will last for 24 hours.

Registering and Logging in to the SkyPort/Gen-IC

You can sign in using an email address, or your Google, Microsoft or Apple credentials.

For example, to sign in using email, click **Sign in with email**.

1. Enter your email address, and then click **Next**.

2. Enter your name, choose a password, and then click **Save**. A message appears to confirm that you
   have successfully signed up.
   You will receive a verification email. Follow the link in the email to verify your email address. In the
   screen that appears click **Login**.

Click Login
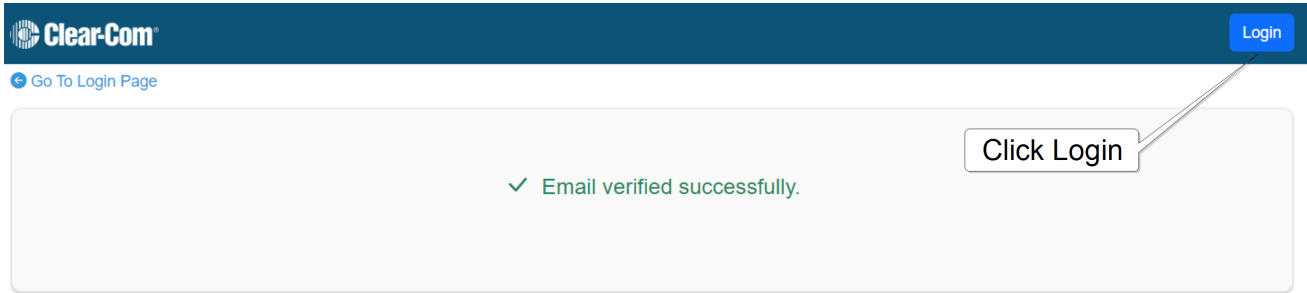
3. You will return to the Sign-In screen (Step 1). Re-enter your email address, name and password.

   The **SkyPort and Gen-IC Usage Agreements** screen appears.
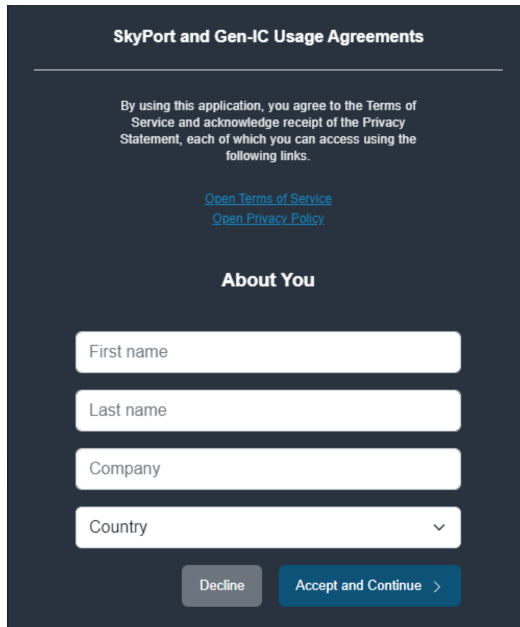
4. For more information about Clear-Com's usage agreements, click **Open Terms of Service** or **Open Privacy Policy**.

5. Enter your name, company and country, and then click **Accept and Continue**. The **SkyPort Dashboard** appears.

   Note: If you select USA as your country, you must also enter a state.

Click here to select Grid View or List View

Click here to select Grid View or List View
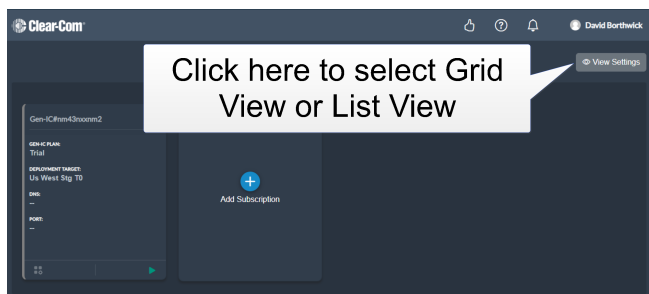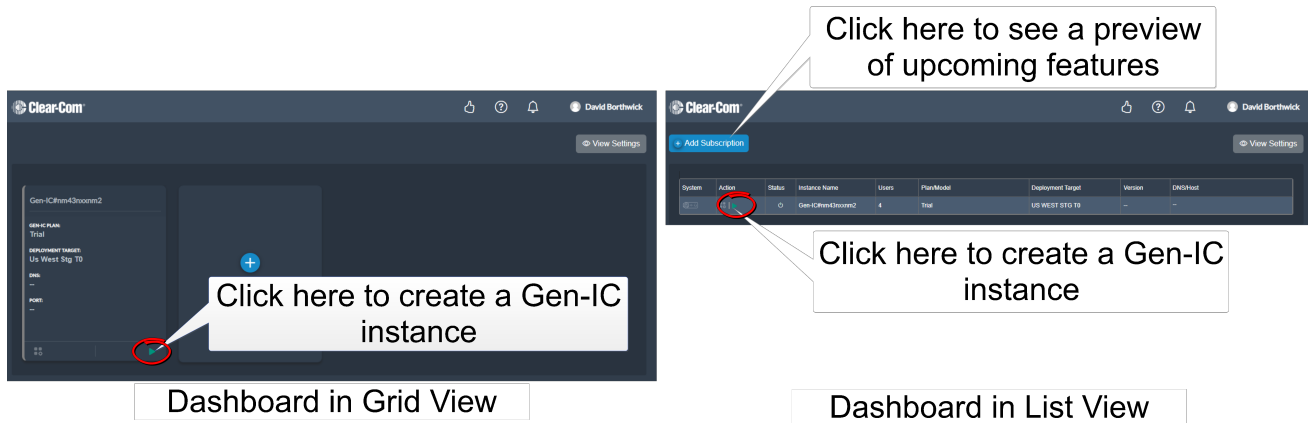
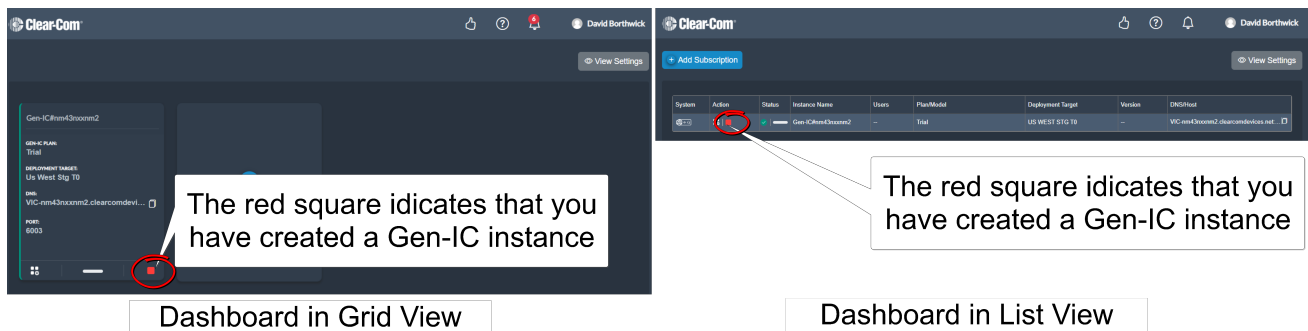Dashboard in Grid View   Dashboard in List View

6. Click **View Settings** to toggle between **Grid View** and **List View** .

Creating a Gen-IC Instance

1. From the **SkyPort Dashboard**, click the green arrow to create an instance. This might take a couple of minutes as the instance is created in the data center.

Click here to see a preview of upcoming features

Click here to create a Gen-IC instance

Dashboard in Grid View

Click here to create a Gen-IC instance

Dashboard in List View

When the instance is ready, a red square appears.

The red square idicates that you have created a Gen-IC instance

Dashboard in Grid View

The red square idicates that you have created a Gen-IC instance

Dashboard in List View

2. To open the Gen-IC web interface, click the **Manage** icon.

Click the Manage icon to open the Gen-IC user interface

Click the Manage icon to open the Gen-IC user interface

Dashboard in Grid View
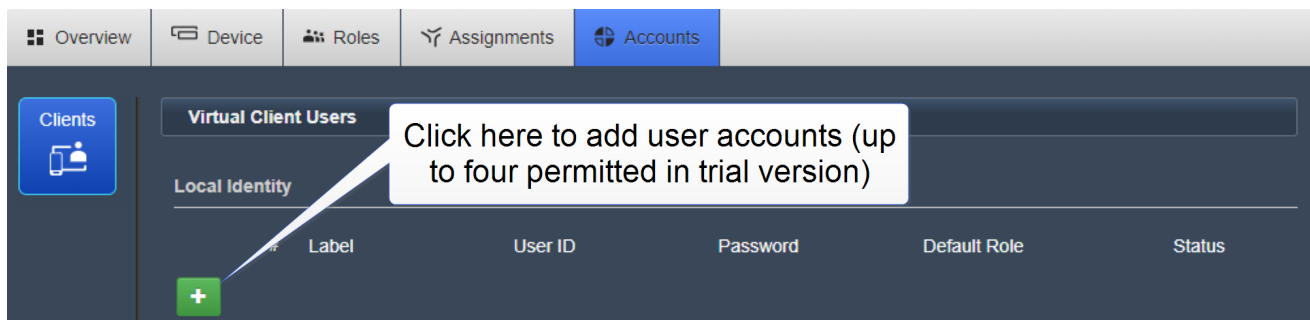
Dashboard in List View

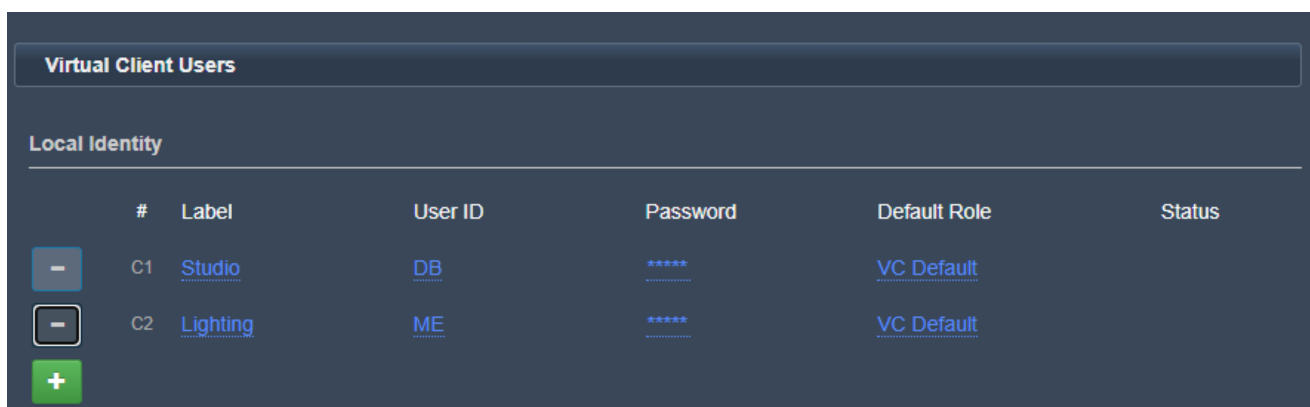Clear-Com®
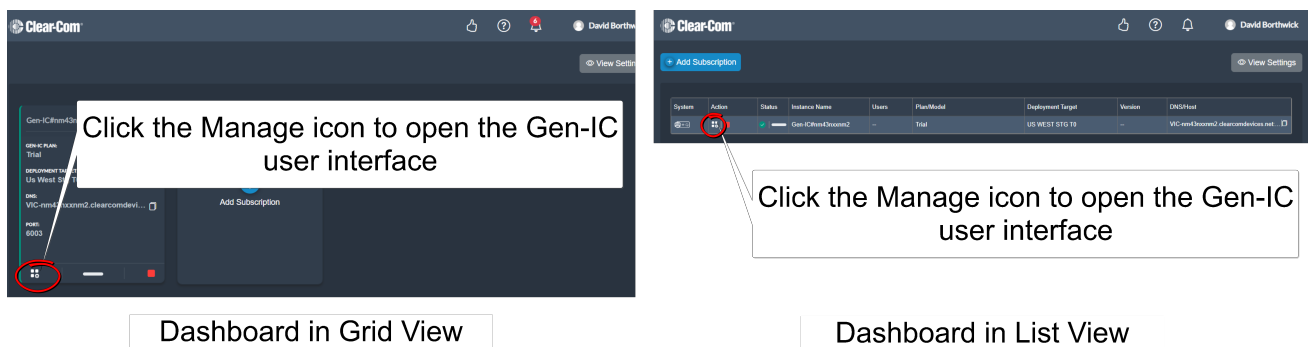
The following screen appears:
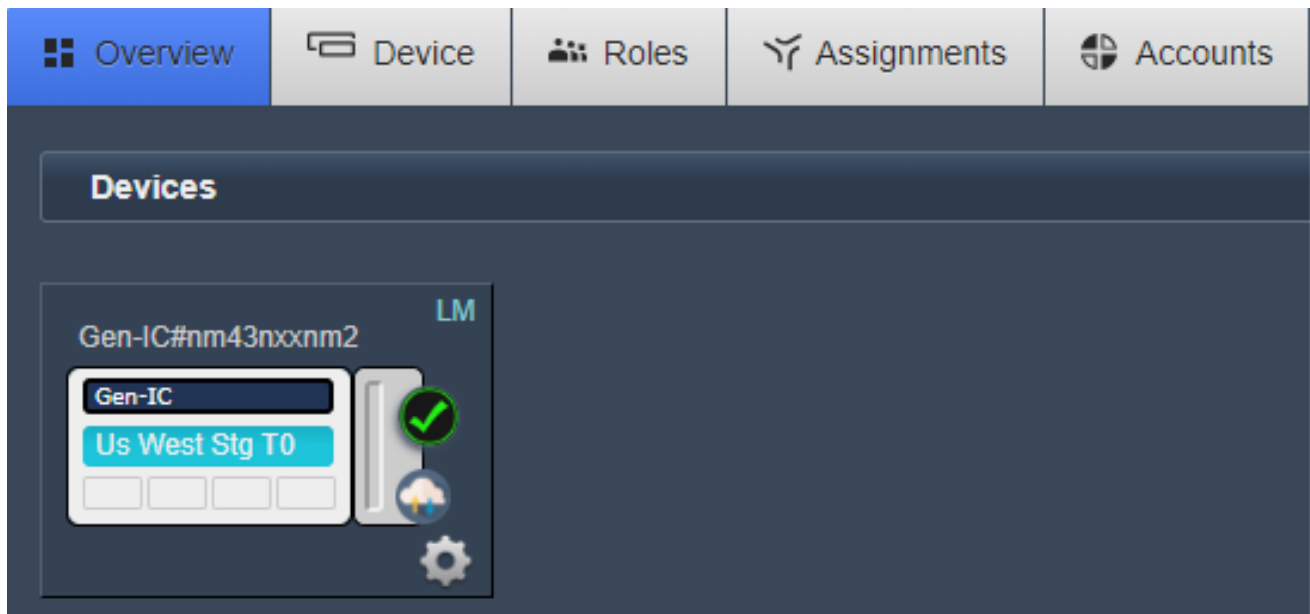
3. Select **Accounts**.

4. Select [+] to add users. In the trial version, you can have a maximum of four users.

5. Enter **Label**, **User ID**, **Password** and select a **Role**. An example is shown below.

You can now use Agent-IC or Station-IC to connect to your Gen-IC instance.

Downloading Station-IC or Agent-IC

Use the following QR Codes to download Station-IC™ or Agent-IC®.

Station-IC Windows

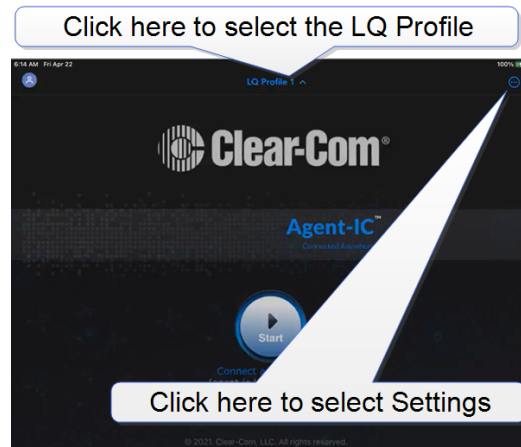**Station-IC Mac**

Agent-IC Android

Agent-IC iOS

Connecting Station-IC or Agent-IC
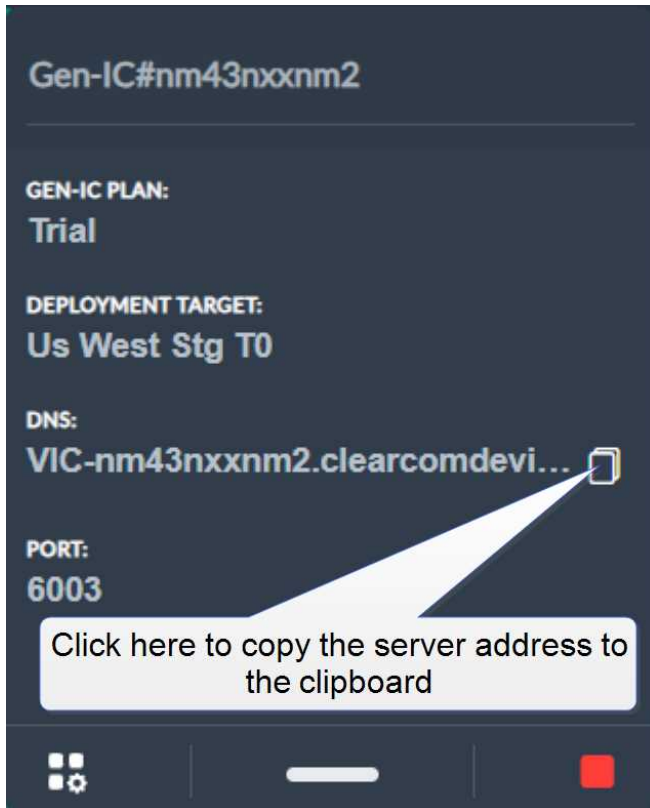
1. Open the app, and select an LQ Profile.
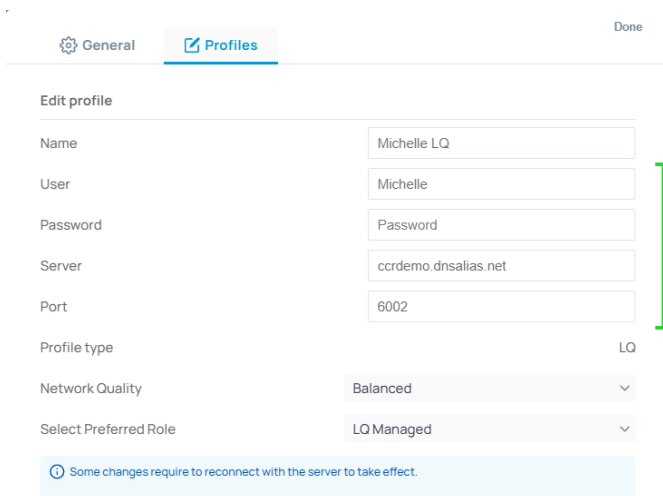

Station-IC

Agent-IC

2. Enter the **password**, **server address** and **port number** from the **SkyPort Dashboard**.

   The DNS server address and port number are given in the SkyPort Dashboard.

   Note: *You can use the **Copy** icon to copy the server address and paste it into the Server Field of the Profile screen in the next step.*

Clear-Com®

Gen-IC#nm43nxxnm2

GEN-IC PLAN:
Trial

DEPLOYMENT TARGET:
Us West Stg T0

DNS:
VIC-nm43nxxnm2.clearcomdevi...

PORT:
6003

Click here to copy the server address to the clipboard

3. Click the cog icon to open the Profile page.

Details match those used during registration

Your Station-IC or Agent-IC is now connected to the Gen-IC instance. For more information about your virtual client, see the embedded Help documentation in Station-IC or Agent-IC.

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